

**GENERAL MANAGER'S REPORT
TO THE
BOARD OF ANIMAL SERVICES COMMISSIONERS
FOR THE MONTH OF
APRIL 2007**

At the meeting of April 9, 2007, the General Manager provided the following updates, summary of activities, and information about events.

Announcements: We continue to move forward with negotiations with Western University on establishing an internship program to provide the shelters with 4th-year veterinary students.

The Department sent out a press release on April 9, 2007 announcing that March 2007 was a "No Kill" month. No healthy dogs or cats were euthanized in March. In fact, only nine treatable animals were euthanized and only after three regiments of treatment failed to produce any improvement in the health of these animals. March 2007 had the lowest euthanasia rate since the Department first started collecting and recording such data.

Customer Service Training is now being conducted at all the centers. In the past, staff was required to come and receive training at a central location. Often times, this created scheduling conflicts and proved to be a bit disruptive for the shelters in terms of their day-to-day operations. To increase efficiency, the Department now sends a team of trainers out to the shelters to conduct the Customer Service Training Program.

Final Dog and Cat Statistics for March 2007: The euthanasia rate decreased 29% compared to March 2006 (540 to 782 respectively) and decreased 54% compared to March 2005 (1,166). The March euthanasia rate has continued to decrease in each of the past six years and is down 69% since March 2002 (1,727).

In March 2007, 267 dogs and 273 cats were euthanized. Of the 273 cats euthanized, 25% were orphaned neonate kittens (68). Thanks to the Baby Bottle Foster Parents and many New Hope Partners, 204 neonates were safely placed in loving homes. Of the 267 dogs euthanized, 39% were pit bull/pit bull mixes (104). This was despite a 22% increase in pit bull adoptions (129 to 157), a 32% increase in pit bull New Hope placements (40 to 53), and a 41% decrease in the pit bull euthanasia rate (176 to 104).

Adoptions have been steady compared to March 2006 (1,141 to 1,139 respectively) and are up 15.5% compared to March 2005 (988) and up 24% compared to 2004 (921).

New Hope Placements are up 9% compared to 2006 (577 to 529 respectively). Over the past six years, there has been an average of 540 New Hope Placements in the month of March. In March 2007, New Hope Placements are 7% higher than this average.

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Intakes are up 2.5% compared to 2006 (3075 to 2986 respectively), but are down 10% compared to 2005 (3420) and down 23% compared to 2002 (3817).

Department Events: The Department will be holding their final two sessions of the Volunteer Potluck Series at all animal centers. At the potlucks, the Department has presented the different programs and opportunities available to volunteers, and so far, the response has been impressive.